

Report Title: CTBH07034 - Routine Outpatient (OTP) Registration Dashboard (18-A)

Report Date: QTR 2 2009

Report Description

Quarterly metrics on specific question selection on the Service Registration Form for only routine outpatient services (OTP). Selections are counted based on the beginning date of requested services.

Data source(s): RPT_CTBH08000, SP_CTBH07034A

	FREE STANDING CLINICS						HOSPITALS						INDEPENDENT PRACTITIONERS						TOTALS					
	Child		Adult		Total		Child		Adult		Total		Child		Adult		Total		Child		Adult		Total	
	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.
Question/Selection	3843	62.8	2281	37.2	6124	60.8	218	29.4	523	70.6	741	7.4	1548	48.3	1659	51.7	3207	31.8	5609	55.7	4463	44.3	10072	100.0
Referral Source																								
Self/Family Member	1827	47.5	1037	45.5	2864	46.8	121	55.5	303	57.9	424	57.2	1014	65.5	1154	69.6	2168	67.6	2962	52.8	2494	55.9	5456	54.2
PCP/Medical Provider	318	8.3	306	13.4	624	10.2	29	13.3	71	13.6	100	13.5	171	11.0	132	8.0	303	9.4	518	9.2	509	11.4	1027	10.2
Stp Dwn Intermed LOC	39	1.0	16	0.7	55	0.9	21	9.6	43	8.2	64	8.6	5	0.3	9	0.5	14	0.4	65	1.2	68	1.5	133	1.3
Step Down Inpt LOC	4	0.1	23	1.0	27	0.4	1	0.5	7	1.3	8	1.1	5	0.3	5	0.3	10	0.3	10	0.2	35	0.8	45	0.4
Other BH Provider	166	4.3	84	3.7	250	4.1	20	9.2	38	7.3	58	7.8	111	7.2	174	10.5	285	8.9	297	5.3	296	6.6	593	5.9
School	411	10.7	5	0.2	416	6.8	0	0.0	0	0.0	0	0.0	54	3.5	6	0.4	60	1.9	465	8.3	11	0.2	476	4.7
Comm. Collaborative	11	0.3	8	0.4	19	0.3	0	0.0	0	0.0	0	0.0	9	0.6	3	0.2	12	0.4	20	0.4	11	0.2	31	0.3
CT BHP ASO	4	0.1	2	0.1	6	0.1	0	0.0	0	0.0	0	0.0	16	1.0	55	3.3	71	2.2	20	0.4	57	1.3	77	0.8
DCF	529	13.8	377	16.5	906	14.8	6	2.8	12	2.3	18	2.4	96	6.2	43	2.6	139	4.3	631	11.2	432	9.7	1063	10.6
DMR	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	2	0.1	0	0.0	2	0.1	2	0.0	0	0.0	2	0.0
DMHAS	1	0.0	9	0.4	10	0.2	2	0.9	1	0.2	3	0.4	1	0.1	0	0.0	1	0.0	4	0.1	10	0.2	14	0.1
Hospital Emergency Dept.	20	0.5	17	0.7	37	0.6	6	2.8	14	2.7	20	2.7	2	0.1	3	0.2	5	0.2	28	0.5	34	0.8	62	0.6
Managed Service System	1	0.0	2	0.1	3	0.0	0	0.0	6	1.1	6	0.8	2	0.1	4	0.2	6	0.2	3	0.1	12	0.3	15	0.1
Court-Ordered	102	2.7	180	7.9	282	4.6	4	1.8	12	2.3	16	2.2	13	0.8	17	1.0	30	0.9	119	2.1	209	4.7	328	3.3
Other Legal	91	2.4	108	4.7	199	3.2	1	0.5	8	1.5	9	1.2	11	0.7	10	0.6	21	0.7	103	1.8	126	2.8	229	2.3
Other	319	8.3	107	4.7	426	7.0	7	3.2	8	1.5	15	2.0	36	2.3	44	2.7	80	2.5	362	6.5	159	3.6	521	5.2
Screening Type																								
Walk-in	781	20.3	822	36.0	1603	26.2	31	14.2	103	19.7	134	18.1	296	19.1	316	19.0	612	19.1	1108	19.8	1241	27.8	2349	23.3
Telephone	3062	79.7	1459	64.0	4521	73.8	187	85.8	420	80.3	607	81.9	1252	80.9	1343	81.0	2595	80.9	4501	80.2	3222	72.2	7723	76.7
Referral Type																								
Routine	3552	92.4	2182	95.7	5734	93.6	212	97.2	490	93.7	702	94.7	1463	94.5	1579	95.2	3042	94.9	5227	93.2	4251	95.2	9478	94.1
Urgent	246	6.4	90	3.9	336	5.5	6	2.8	27	5.2	33	4.5	79	5.1	77	4.6	156	4.9	331	5.9	194	4.3	525	5.2
Emergent	45	1.2	9	0.4	54	0.9	0	0.0	6	1.1	6	0.8	5	0.3	3	0.2	8	0.2	50	0.9	18	0.4	68	0.7
No Selection	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	1	0.1	0	0.0	1	0.0	1	0.0	0	0.0	1	0.0
BH Treatment Past 6 Months																								
Mental Health	1219	31.7	633	27.8	1852	30.2	102	46.8	234	44.7	336	45.3	496	32.0	573	34.5	1069	33.3	1817	32.4	1440	32.3	3257	32.3
Substance Abuse	63	1.6	356	15.6	419	6.8	2	0.9	55	10.5	57	7.7	8	0.5	94	5.7	102	3.2	73	1.3	505	11.3	578	5.7
NA	2596	67.6	1426	62.5	4022	65.7	116	53.2	259	49.5	375	50.6	1057	68.3	1065	64.2	2122	66.2	3769	67.2	2750	61.6	6519	64.7

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	FREE STANDING CLINICS						HOSPITALS						INDEPENDENT PRACTITIONERS						TOTALS					
	Child		Adult		Total		Child		Adult		Total		Child		Adult		Total		Child		Adult		Total	
	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.
<u>Question/Selection</u>	3843	62.8	2281	37.2	6124	60.8	218	29.4	523	70.6	741	7.4	1548	48.3	1659	51.7	3207	31.8	5609	55.7	4463	44.3	10072	100.0
<u>Family/Significant Other Involved in Member Tx Plan</u>																								
Yes	2694	70.1	369	16.2	3063	50.0	148	67.9	75	14.3	223	30.1	1168	75.5	577	34.8	1745	54.4	4010	71.5	1021	22.9	5031	50.0
No	819	21.3	1499	65.7	2318	37.9	20	9.2	305	58.3	325	43.9	235	15.2	855	51.5	1090	34.0	1074	19.1	2659	59.6	3733	37.1
NA	330	8.6	413	18.1	743	12.1	50	22.9	143	27.3	193	26.0	145	9.4	227	13.7	372	11.6	525	9.4	783	17.5	1308	13.0
<u>Family/Significant Other Receiving Own MH/SA Tx</u>																								
Yes	825	21.5	151	6.6	976	15.9	30	13.8	28	5.4	58	7.8	425	27.5	262	15.8	687	21.4	1280	22.8	441	9.9	1721	17.1
No	2436	63.4	1138	49.9	3574	58.4	139	63.8	267	51.1	406	54.8	898	58.0	815	49.1	1713	53.4	3473	61.9	2220	49.7	5693	56.5
No Selection	582	15.1	992	43.5	1574	25.7	49	22.5	228	43.6	277	37.4	225	14.5	582	35.1	807	25.2	856	15.3	1802	40.4	2658	26.4
<u>Obtained Consent to Contact School</u>																								
Yes	2762	71.9	53	2.3	2815	46.0	130	59.6	5	1.0	135	18.2	799	51.6	80	4.8	879	27.4	3691	65.8	138	3.1	3829	38.0
No	1020	26.5	2195	96.2	3215	52.5	83	38.1	466	89.1	549	74.1	711	45.9	1531	92.3	2242	69.9	1814	32.3	4192	93.9	6006	59.6
Denied	61	1.6	33	1.4	94	1.5	5	2.3	52	9.9	57	7.7	38	2.5	48	2.9	86	2.7	104	1.9	133	3.0	237	2.4
<u>Obtained Consent to Contact Medical Provider</u>																								
Yes	2408	62.7	619	27.1	3027	49.4	166	76.1	192	36.7	358	48.3	890	57.5	767	46.2	1657	51.7	3464	61.8	1578	35.4	5042	50.1
No	1389	36.1	1626	71.3	3015	49.2	47	21.6	282	53.9	329	44.4	631	40.8	835	50.3	1466	45.7	2067	36.9	2743	61.5	4810	47.8
Denied	46	1.2	36	1.6	82	1.3	5	2.3	49	9.4	54	7.3	27	1.7	57	3.4	84	2.6	78	1.4	142	3.2	220	2.2
<u>Obtained Consent to Contact Prev BH Tx Prov</u>																								
Yes	964	25.1	447	19.6	1411	23.0	61	28.0	115	22.0	176	23.8	359	23.2	444	26.8	803	25.0	1384	24.7	1006	22.5	2390	23.7
No	1021	26.6	1011	44.3	2032	33.2	23	10.6	101	19.3	124	16.7	301	19.4	351	21.2	652	20.3	1345	24.0	1463	32.8	2808	27.9
Denied	39	1.0	24	1.1	63	1.0	1	0.5	1	0.2	2	0.3	13	0.8	24	1.4	37	1.2	53	0.9	49	1.1	102	1.0
N/A	1819	47.3	799	35.0	2618	42.7	133	61.0	306	58.5	439	59.2	875	56.5	840	50.6	1715	53.5	2827	50.4	1945	43.6	4772	47.4
<u>Obtained Consent to Contact BH Tx Prov for Family/Significant Other</u>																								
Yes	258	6.7	95	4.2	353	5.8	14	6.4	15	2.9	29	3.9	261	16.9	178	10.7	439	13.7	533	9.5	288	6.5	821	8.2
No	1214	31.6	1070	46.9	2284	37.3	31	14.2	107	20.5	138	18.6	317	20.5	354	21.3	671	20.9	1562	27.8	1531	34.3	3093	30.7
Denied	66	1.7	23	1.0	89	1.5	2	0.9	1	0.2	3	0.4	12	0.8	20	1.2	32	1.0	80	1.4	44	1.0	124	1.2
N/A	2305	60.0	1093	47.9	3398	55.5	171	78.4	400	76.5	571	77.1	958	61.9	1107	66.7	2065	64.4	3434	61.2	2600	58.3	6034	59.9

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	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.	Count	Pct.
<u>Question/Selection</u>	3843	62.8	2281	37.2	6124	60.8	218	29.4	523	70.6	741	7.4	1548	48.3	1659	51.7	3207	31.8	5609	55.7	4463	44.3	10072	100.0
<u>Who is Lead Case Management Prov</u>																								
DCF Case Worker	787	20.5	335	14.7	1122	18.3	24	11.0	27	5.2	51	6.9	176	11.4	81	4.9	257	8.0	987	17.6	443	9.9	1430	14.2
DCF Enhanced Care Coord	38	1.0	15	0.7	53	0.9	0	0.0	0	0.0	0	0.0	3	0.2	0	0.0	3	0.1	41	0.7	15	0.3	56	0.6
CC >Sys. of Care/Collab	51	1.3	17	0.7	68	1.1	1	0.5	3	0.6	4	0.5	15	1.0	1	0.1	16	0.5	67	1.2	21	0.5	88	0.9
DMHAS Case Manager	11	0.3	15	0.7	26	0.4	3	1.4	23	4.4	26	3.5	0	0.0	3	0.2	3	0.1	14	0.2	41	0.9	55	0.5
No CM Provider	2956	76.9	1899	83.3	4855	79.3	190	87.2	470	89.9	660	89.1	1354	87.5	1574	94.9	2928	91.3	4500	80.2	3943	88.3	8443	83.8
<u>Member Currently Taking Psych. Meds</u>																								
Yes	886	23.1	779	34.2	1665	27.2	87	39.9	299	57.2	386	52.1	401	25.9	723	43.6	1124	35.0	1374	24.5	1801	40.4	3175	31.5
No	2957	76.9	1502	65.8	4459	72.8	131	60.1	224	42.8	355	47.9	1147	74.1	936	56.4	2083	65.0	4235	75.5	2662	59.6	6897	68.5
<u>Is Psych. Med Eval or Visit Indicated</u>																								
Yes	1527	39.7	1194	52.3	2721	44.4	174	79.8	391	74.8	565	76.2	582	37.6	826	49.8	1408	43.9	2283	40.7	2411	54.0	4694	46.6
No	2316	60.3	1087	47.7	3403	55.6	44	20.2	132	25.2	176	23.8	966	62.4	833	50.2	1799	56.1	3326	59.3	2052	46.0	5378	53.4
<u>Co-occurring MH and SA Condition</u>																								
Yes	197	5.1	566	24.8	763	12.5	9	4.1	124	23.7	133	17.9	85	5.5	244	14.7	329	10.3	291	5.2	934	20.9	1225	12.2
No	3281	85.4	1420	62.3	4701	76.8	170	78.0	350	66.9	520	70.2	1324	85.5	1283	77.3	2607	81.3	4775	85.1	3053	68.4	7828	77.7
Not Assessed	365	9.5	295	12.9	660	10.8	39	17.9	49	9.4	88	11.9	139	9.0	132	8.0	271	8.5	543	9.7	476	10.7	1019	10.1
<u>Member Involved in Legal System</u>																								
Juvenile Justice	179	4.7	6	0.3	185	3.0	7	3.2	0	0.0	7	0.9	44	2.8	6	0.4	50	1.6	230	4.1	12	0.3	242	2.4
Probation	218	5.7	283	12.4	501	8.2	14	6.4	39	7.5	53	7.2	22	1.4	31	1.9	53	1.7	254	4.5	353	7.9	607	6.0
Parole	15	0.4	20	0.9	35	0.6	0	0.0	1	0.2	1	0.1	3	0.2	4	0.2	7	0.2	18	0.3	25	0.6	43	0.4
Other Court	169	4.4	422	18.5	591	9.7	6	2.8	39	7.5	45	6.1	71	4.6	148	8.9	219	6.8	246	4.4	609	13.6	855	8.5
None Identified	3312	86.2	1562	68.5	4874	79.6	194	89.0	444	84.9	638	86.1	1423	91.9	1476	89.0	2899	90.4	4929	87.9	3482	78.0	8411	83.5
<u>Information Regarding Peer Support or Self-Help</u>																								
Yes	1867	48.6	1618	70.9	3485	56.9	133	61.0	414	79.2	547	73.8	776	50.1	1035	62.4	1811	56.5	2776	49.5	3067	68.7	5843	58.0
No	1976	51.4	663	29.1	2639	43.1	85	39.0	109	20.8	194	26.2	772	49.9	624	37.6	1396	43.5	2833	50.5	1396	31.3	4229	42.0